

## 3 HOUR CRUISE BOOKING FORM

River Medway trips on board the Kentish Lady from  
Maidstone through Farleigh lock to Teston  
(Running between Easter and October)

**£25.00 per person**

including picnic box, fresh fruit, tea/coffee/water  
or fish & chips, tea/coffee/water

\* Food is supplied individually wrapped to be eaten 'picnic style' \*



\* Please call our office to check that your chosen date is available before returning your booking form \*

**\*\*PLEASE NOTE THAT ALL TRIPS DEPART FROM OUR KIOSK IN MAIDSTONE AT THE REAR OF ARCHBISHOPS PALACE\*\***

Event Name _____	Cruise Date _____
Contact Name _____	Cruise Time <input type="checkbox"/> 12-3PM <input type="checkbox"/> 6-9PM
Telephone _____	No. of Passengers _____
Email Address _____	Meal Preference <input type="checkbox"/> Fish & Chips <input type="checkbox"/> Picnic
_____	No. of Vegetarian _____ <input type="checkbox"/> None <input type="checkbox"/> TBA
Invoicing Details _____	Wheelchairs On-board <input type="checkbox"/> None <input type="checkbox"/> 1 <input type="checkbox"/> 2
_____	Store Ashore Wheelchairs <input type="checkbox"/> None <input type="checkbox"/> 1 <input type="checkbox"/> 2
Include Company _____	
Name & Address _____	Where did you hear about us? _____
Where applicable _____	_____

I have read and agree to the Terms & Conditions attached. I enclose a £120 deposit cheque payable to Hire Cruisers Ltd (Please call our office if you wish to pay by card or bank transfer)

Signature \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

\* Please retain a copy of this booking form for your records \*

### OFFICE USE ONLY

Deposit Details	Received <input type="checkbox"/> Payment Method _____ Date Banked ____/____/____
Confirmation	Sent <input type="checkbox"/> Method _____ Date ____/____/____ Logged on Calendar <input type="checkbox"/>
Invoice Details	Invoice No _____ Invoice Total _____ Invoice Sent <input type="checkbox"/> Date _____
Notes:     Contact on day of event _____	<b>FINAL NUMBERS</b>
	Vegetarians
	Aboard W/C
	Store W/C
	No Tkts Sent
Date Tkts Sent	<b>COMPLETED</b>

## Terms and Conditions

Hire Cruisers Ltd of Undercliffe Boathouse, Bishops Way, Maidstone, Kent ME15 6XG shall be known as the 'Company' in these conditions.

The Company would like to draw the attention of organiser to the following conditions:

- 1) Payment
  - a. A non-refundable deposit of £120 is required with your 3-hour cruise booking form.
  - b. A confirmation will be sent with your cruise details
  - c. An invoice will be sent 6 weeks prior to your cruise with full payment due 4 weeks prior to your event. If your trip is cancelled with less than 4 weeks' notice the following charges will apply:
 

Less than 4 Weeks	50% of Fees Apply
Less than 2 Weeks	Full amount is payable
  - d. Please ensure all passengers in your party arrive at the quayside at least 15 minutes prior to the scheduled departure as time lost due to late departure cannot be made up on the river, also all trips/cruises commence from our mooring at the rear of Archbishops Palace Maidstone unless otherwise agreed.
- 2) The organiser must advise of any wheelchairs to be brought on board (maximum 2 per cruise). Wheelchair spaces will be allocated on a 'first come, first serve' basis and may already be allocated to other persons so please check. We are happy to store any further wheelchairs in our on-site lockup.
- 3) The organiser must advise of any vegetarians at least 3 working days prior to the cruise date.
- 4) The minimum age for the 3-hour cruise is 16 years.
- 5) No pets allowed on the 3-hour cruise (except guide dogs).
- 6) The organiser shall be the person who accepts this contract.
- 7) The conduct of the passengers and any damages incurred will be the responsibility of the organiser.
- 8) We cannot be held responsible for river/weather conditions at time of charter.
  - a. If the river rises too much above its normal level and/or very windy conditions, then it may be necessary to alter the route at the captain's discretion due to access restrictions
  - b. If in the unlikely event, we experience severe flooding/river flow (Strong Stream Warning) we may need to cancel the cruise. We aim to provide a minimum of 2 hours' notice to the organiser. In this extreme event, a full refund will be considered, however, we cannot be held responsible for any consequential losses or expenses incurred by you.
- 9) No food or drink may be brought on board by passengers unless agreed beforehand.
- 10) Passengers arriving at the Kentish Lady intoxicated will/may be refused entry at our discretion.
- 11) We will immediately terminate the charter, inform the police and return to our mooring in the following circumstances with no refund being offered:
  - a. If we have good reason to suspect that illegal substances are being used on-board
  - b. If passengers become violent/aggressive towards other passengers and/or Kentish Lady staff