

PRIVATE HIRE BOOKING FORM

Thank you for choosing the Kentish Lady River Boat for your event, please ensure you have spoken to our office to secure your date before completing this form.

Please note, we do not accommodate 18th/21st birthday parties.

Below you will find our package prices which include hire of the boat, a bar facility, and fully trained crew.

Your booking requires a minimum of 25 people; however, the boat will hold a maximum of 65 passengers for private hire events.

<p><u>3 Hour Hire Packages</u> <u>start at:</u> £795.00</p>	<p><u>4 Hour Hire Packages</u> <u>start at:</u> £945.00</p>
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We can provide the following at an additional cost (see prices below):

- A DJ can be arranged which will incur an additional cost of £250.00 paid cash on the day of event.
- Buffet Options - Available via our preferred supplier Hunters Catering (See website link).
- Decorations are available from £150.00. We will decorate the vessel for your event. This includes celebration banners, napkins, balloons, table confetti.
- Reception Drinks – Welcome drinks can be supplied; prices are available on request.
- Hire times start and finish at Maidstone with latest finish time 11pm.

If you have any requirements other than those stated above, do not hesitate to contact us as we may be able to accommodate your needs.

To secure your booking please fill in the form on page 2 and email back to our office, and we will contact you to take a deposit of £150. The balance of your booking will be payable 30 days prior to your event.

If you have any queries, please do not hesitate to contact me.

Kind regards
Linda Kennedy



KENTISH LADY

RIVER CRUISES MAIDSTONE

boatrips@kentishlady.co.uk
Kent ME15 6XG

Undercliffe Boathouse

Bishops Way

Maidstone

Kent ME15 6XG

Phone :

01622 753740

Email :

*** Additional information on parking and local hotels can be found on our website***



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Phone : 01622 753740
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HIRE DATE:

TIME: *From* *To*

TOTAL NUMBER OF PASSENGERS:

BUFFET CHOICE:

DJ REQUIRED: Yes No

DECORATIONS: Yes No

RECEPTION DRINKS: Yes No (Prosecco (Multiples of 6))

ORANGE JUICE: Yes No 4lt 8lt

ORGANISER NAME:

ADDRESS:

.....

..... POSTCODE:

TELEPHONE:

EMAIL ADDRESS:

OCCASION: (E.G, B-Day/ Anniversary, Male or Female).....

I have read and agree to the Terms and Conditions overleaf and to confirm my booking I enclose a deposit of £150.00 (or the full amount if under 28 days).

SIGNED:

DATE:

OFFICE NOTES -



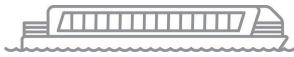
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TERMS AND CONDITIONS OF CHARTER

Hire Cruisers Ltd (HCL) of Undercliffe Boathouse, Bishops Way, Maidstone, Kent ME15 6XG would like to draw attention of the party organiser, who accepts this contract, to the following conditions: -

- 1) The Captains/Skippers word is final throughout the duration of the charter and any lawful decisions or changes to the route or logistics of the event for safety reasons including passenger behaviour must be complied with by you and your party.
- 2) The capacity of the boat is strictly limited by the Maritime Coastguard Agency (MCA) and will be strictly adhered to by HCL.
- 3) Entertainers, etc, hired by the client will count as passengers.
- 4) Charter rates include crew, bar staff, fuel, but do not include drinks, buffets, refreshments or live entertainment, the liability for which will be solely for the clients account. The party organiser agrees to indemnify HCL for any costs incurred by HCL because of their failure to meet their liability in this regard.
- 5) The party organiser agrees to indemnify HCL for any costs incurred by HCL due to damage caused to the boat or to third parties and or their property due to the conduct of the party organiser and or any of their guests.
- 6) The conduct of the passengers will be the responsibility of the party organiser and to whom the skipper or crew will issue such instructions concerning the conduct of the party, whilst HCL have carried out and the relevant risk assessments for their activities you and all members of your party must always conduct themselves properly whilst on board, considering their own safety and that of other passengers, in addition it is the responsibility parents or guardians to supervise any children under the age of 16 during the duration of the event.
- 7) Departure times are flexible for late passenger arrivals; however, this lost time cannot be made up on the river.
- 8) We cannot be held responsible for river/weather conditions at time of charter.
 - a. If the river rises above its normal level, goes into strong stream or we experience strong winds, then it may be necessary to revise the route or return to our moorings, this decision is at the captains/skipper's discretion and his/her word is final.
 - b. If in the unlikely event we experience severe flooding/river flows, we may need to cancel completely, in this case a full refund will be made, however, we cannot be held responsible for any consequential losses or expenses incurred by the client.
- 9) No food or drink may be brought aboard by passengers without the consent of HCL, if any such food or drink is found to have been brought onboard without permission it is to be handed over on request, it will then be held until the end of the event and handed back to the person/persons from whom it was taken.
- 10) HCL cannot take any responsibility for any buffet food organised separately by the organiser.
- 11) Passengers arriving at the Kentish Lady intoxicated or under the influence of illegal substances will be refused entry. If we have good reason to suspect that illegal substances are being used, we will immediately



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terminate the charter, inform the police, and return to our mooring. Under these circumstances no refund will be given.

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- 12) Aggressive or violent behaviour between guest or directed towards HCL staff/crew will not be tolerated, in this event we will immediately terminate the charter, inform the police, and return to our mooring. Under these circumstances no refund will be given.
- 13) Alcohol sales, it is a criminal offence for persons under the age of 18 to attempt to purchase or consume alcohol on board the boat, it is also a criminal offence for a person to purchase alcohol for someone under the age of 18.
- 14) A non-refundable deposit of £150.00 is required with the booking unless your sail date is less than 28 days, in which case the full amount will be payable, this deposit is only refundable if cancellation of the event is received in writing 30 days prior to the event date.
- 15) The balance of charter fees must be paid in full 30 days prior to the event unless alternative arrangements have been agreed in writing with HCL, if requests for payment are ignored, we reserve the right to cancel the booking and to retain the deposit.
- 16) Complaints and disputes, we welcome customer feedback therefore any client who is unhappy about any aspect of the event firstly must notify the skipper and or crew during the event and we will endeavour to rectify any reasonable problems at that time. Further complaints must be made in writing to our office no later than seven days after the event. Failure to comply with this procedure will indemnify HCL from the payment of any compensation.



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